



3/27/2015

GTRC REFUND POLICY

GTRC will only provide refunds when requested by the participant by sending an email to the Sport Coordinator requesting said refund and the reason for the refund. The Sport Coordinator will then inform the Sport Liaison of said request and a decision will be made within 72 hours as to the veracity of the refund request. The following list will determine the amount of the refund:

A credit card refund less 15% or an account credit at full rate will be provided should the request happen from the first date of open registration to within 15 days of the open registration closing.

A credit card refund less 55% or an account credit less 40% will be provided should the request be received on the 16th day after the open registration closes but prior to teams starting practice.

NO REFUND WILL BE GIVEN ONCE PRACTICES START.

EXCEPTION:

Should GTRC be unable to provide a team at the registrants appropriate level, they will have the option to play up if available at no additional cost or receive a full refund either through the credit card used, account credit or a check issued. These options should be presented to the registrant by the Sport Coordinator as soon as they are aware that they will not be able to have a team. Should the registrant decide to play up, then the above policy will be in effect.